

END OF LIFE VISIT GUIDE FOR PATIENTS WHO ARE CMO & COVID-19 POSITIVE

- 1) Contact the Nurse Manager for the unit the patient is located for visitor exception approval
 - a) The visit can be requested by the Provider, Nurse Manager or Palliative Care Team
 - b) The approval will be sent directly from the Nurse Manager to the individual who requested the visit

- 2) Contact the family to schedule a time for the visit once approval is received
 - a) A maximum of 2 family members are allowed for a single visit
 - b) The visit is a maximum of 30 minutes
 - c) Review that PPE will need to be worn throughout the visit (staff will assist with donning/doffing)
 - d) Review that on hospital arrival, family members will be screened in the lobby and can then head to the unit

- 3) Visit Process Review Prior to Room Entry / Donning PPE
 - a) Attire must stay on for the length of the family visit
 - b) Assist family with donning PPE prior to room entry
 - i) Gown, surgical mask, eye protection & gloves
 - c) Review process for gown and glove removal in the room at the end of the visit (laminated guide available)
 - d) Staff will continue assistance with the doffing process outside of the patient room
 - e) Provide family with laminated guide when they enter patient room
 - f) Remind family to use call light if they need any assistance

- 4) In Room Visit
 - a) Monitor family in room as able to maintain patient and family safety (i.e. PPE remains in place)
 - b) If after 30 minutes the family has not moved toward the patient door, knock softly on the door to remind the family that it's time to exit
 - c) Monitor family and provide cues as needed for doffing gown and gloves in patient room as able
 - i) Hand hygiene, gown & glove removal, hand hygiene

- 5) Exiting Patient Room
 - a) Ensure door closure
 - b) Have family members perform hand hygiene
 - c) Assist family members with eye protection and mask doffing followed by hand hygiene
 - i) Eye protection removal, hand hygiene, mask removal, hand hygiene, place on new surgical mask
 - d) Clean the laminated guide with hospital approved wipe following the appropriate wet time

- 6) Departure
 - a. Assist family members with exit to main lobby