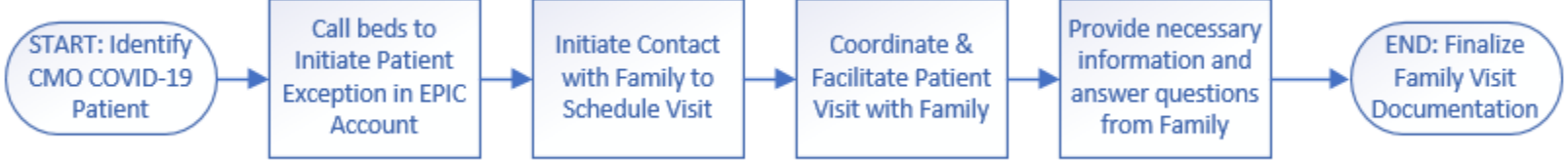


END OF LIFE (EOL) PROCESS FOR CMO COVID-19 PATIENTS & VISITORS (PHASE 2)

| Purpose of process | Purpose of this process is to allow EOL COVID-19 Patients to have 2 Loved Ones have a 1-time visit with the patient. | |
|---|--|--|
|  <pre> graph LR Start([START: Identify CMO COVID-19 Patient]) --> Step1[Call beds to Initiate Patient Exception in EPIC Account] Step1 --> Step2[Initiate Contact with Family to Schedule Visit] Step2 --> Step3[Coordinate & Facilitate Patient Visit with Family] Step3 --> Step4[Provide necessary information and answer questions from Family] Step4 --> End([END: Finalize Family Visit Documentation]) </pre> | | |
| Activity | Step-by-step actions for the content of Activity | |
| <u>Activity 1:</u> CMO patient identification & exception requested | 1. Nurse Manager or Nursing Supervisor contacts BEDS to add exception flag to patient's EMR. | |
| <u>Activity 2:</u> Initiate contact with the family to coordinate the visit | 1. A care team member will contact the family to schedule the date and time of visitation. Be sure to discuss to following: <ul style="list-style-type: none"> ✓ Requirement to pass the screening process in order to be eligible to complete the visit ✓ Discussion of expectations for the visit, including PPE expectations, duration of visit (15-30 minutes) and number of people allowed during the visit | |
| <u>Activity 3:</u> Facilitate the Family's Visit with Patient | 1. Family will arrive to the unit and check in at the front desk. 2. Assigned care team member will provide instruction and assistance for donning PPE prior to room entry, as well as will review and provide doffing guide prior to family member entry into patient room (See Laminated reference for gown and glove doffing in patient room for family use). 3. Unit visit will be 15 – 30 minutes in length | |

Modified: 5/21/2020

By: Melissa Ryzewski, End of Life Family Visitation Program

END OF LIFE (EOL) PROCESS FOR CMO COVID-19 PATIENTS & VISITORS (PHASE 2)

| | |
|--|--|
| | <ol style="list-style-type: none">4. If after 30 minutes the family members have not walked toward patient door to exit, the assigned care team member will knock on patient room door to invite family members to return to doorway to begin doffing using the laminated reference guide as instruction.5. Family will finish doffing their eye protection and mask outside of the room.6. Care team member will clean the laminated guide.7. Care team member will answer questions the family has and provide information about what to expect next. |
|--|--|