

ADULT PSYCHIATRIC EMERGENCY SERVICES

Adult Mobile Crisis Intervention Services

If you are experiencing a Mental Health Crisis and you are:

- Twenty-one years of age or older;
- Not in need of immediate medical intervention (treatment for an overdose of medication or other substances, uncontrollable bleeding, serious burns or other injuries);

You can get the help you need in your home or at a safe, appropriate location close to your home.

Participating Insurance Providers:

Fallon

Neighborhood Health Plan - NHP

Network Health

BMC Health Net

Medicare/Medicaid

MassHealth managed by Massachusetts

Behavioral Health Partnership - MBHP

Mass Health only

Health Safety Net

Uninsured Massachusetts residents

DMH only

Medicare only

Commercial insurance with Mass Health
as a secondary insurance

**This option may not be available to subscribers of some Behavioral Health Insurance providers.*

About Our Services

Psychiatric Emergency Service clinicians are available 24 hours a day, 365 days a year. We are mobile to community locations from 7 a.m. to 8 p.m. All calls for crisis intervention will be triaged by a mental health specialist.

The information gathered during the triage call will help us to make recommendations for the most appropriate location for the intervention to take place. Individuals can be seen in any safe, appropriate location including residential or community-based.

You may still choose to be seen at a hospital emergency care center. The crisis team will only recommend this option for individuals who are in need of emergency medical treatment or who require special precautions.

Locations:

Brimfield, Brookfield, Charlton, Dudley, East Brookfield, Holland, North Brookfield, Oxford, Southbridge, Sturbridge, Wales, Warren, Webster or West Brookfield

For more information or to request crisis-intervention services please call the Harrington/Riverside Crisis Team at 1-877-750-3127 or 508-765-3078.

Harrington

HEALTHCARE SYSTEM

Total Local Care

Riverside Community Care®

THE HELP YOU NEED CLOSE TO HOME®